



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
DARRELL V. MCGRAW, JR.
CONSUMER PROTECTION DIVISION
1-800-368-8808 or 304-558-8986

Press Release

FOR IMMEDIATE RELEASE

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Attorney General Darrell McGraw Wins Judgment Against Harper's Heating & Cooling

CHARLESTON -- Today, Attorney General Darrell McGraw announced that a nearly \$16,000.00 judgment has been entered against Edwin Burns and ET Burns Mechanical Corporation d/b/a Harper's Heating & Cooling. McGraw's office began investigating Harper's Heating & Cooling when his Consumer Protection Division began receiving complaints that the company unlawfully accepted payments from consumers purchasing heating and cooling units without delivering the goods and services.

Edwin Burns owned and operated Harper's Heating & Cooling formerly located in St. Albans, West Virginia. The business installed heating and air conditioning units. During the spring of 2007, the Consumer Protection Division began receiving complaints from consumers alleging Edwin Burns took money from them to install heating and air conditioning units and failed to deliver the goods. Also, he refused to repair units that were still under warranty.

"Consumers deserve to receive the goods for which they have paid in all cases," said McGraw. "In this case, consumers were deprived of air conditioning during the extremely hot summer."

Any persons wishing to file a complaint about a consumer matter or to alert the Attorney General about unfair or deceptive practices may do so by calling the Consumer Protection Hot Line, 1-800-368-8808, or by obtaining a complaint form from the consumer web page at www.wvago.gov.

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